

# WE ARE HIRING

a fresh start



MPUMALANGA  
INTERNATIONAL  
FOOD MARKET

## IT Technicians (Help Desk and Infrastructure Support)

**Reference:** GAP-JOHA-31173641-20260909-3

**Closing Date:** 21 September 2026

### 1. About Us

Mpumalanga International FoodMarket (MIF), is a new platform for connecting production, opportunity, and demand—creating a fresh start for farmers, traders, buyers, job seekers, and the national food economy. It is not simply another place for work, but a modern workplace and hub for human connection.

### 2. Job Specification

The IT Technician will provide first and second-line technical support to MIF users and maintain the organization's IT infrastructure. The role is responsible for ensuring the availability, performance, and security of desktop systems, networks, communication systems, and other technology resources that support business operations across the market.

The incumbent will serve as the primary point of contact for IT support requests, troubleshoot technical issues, provide user support, diagnose and resolve technical issues, assist with infrastructure maintenance, and support the implementation of technology solutions that enable efficient operations.

### 3. Core Responsibilities

- Respond to user queries
- Diagnose and resolve technical problems
- Install and configure software/hardware
- Maintain network performance
- Respond to support requests and ensure the optimal performance of computers through ongoing maintenance
- Setting up networks and ensuring their security
- Managing backups and data recovery processes.

### 4. Required Qualifications & Skills

#### Minimum Qualifications

- Diploma or Degree in Information Technology, Computer Science, Information Systems, Network Engineering, or a related field.
- Relevant IT certifications will be an added advantage

#### Experience

- Minimum of 2-3 years' experience in an IT support, help desk, desktop support, or infrastructure support environment.
- Experience supporting Microsoft Windows operating systems and Microsoft 365 environments.
- Experience with networking technologies, hardware troubleshooting, and user support.

### 5. Job Application

MIF has partnered with the Department of Employment and Labour to facilitate and handle all job applications through the Department's Employment Services of South Africa (ESSA)

### 6. How to apply

- If you have an Active ESSA Online Account, visit the portal and click on Search Opportunity using the Reference Number listed above and submit the application.
- To create an Active ESSA Online Account, visit the link <https://essa.labour.gov.za/EssaOnline/WebBeans/> and follow the guidelines listed below.
  1. Capture the email address
  2. A password will be sent to your email address
  3. Use your ID Number as a **Username**
  4. Copy the password received and paste or type it on the log in the screen
  5. Complete all sections on ESSA

**NOTE:** The above is the only channel available to access job opportunities at MIF.



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